



Lens Lab Hire Agreement V1.25

Please read, sign and return this agreement by email attachment

Thank you for choosing to hire your photographic equipment from Lens Lab Ltd. For your first hire we need to retain two forms of ID, one of these should show the billing address. Acceptable forms of ID include bank statements, utility bill, rent agreements, council tax notice, passport, driving licence etc*.

We also ask you to sign this agreement to make sure that you are aware of the important aspects of the conditions of our standard hire agreement whenever you hire equipment from Lens Lab Ltd. This agreement covers your initial hire and all subsequent hires with Lens Lab Ltd.

You should find your equipment in excellent, fully functioning condition. Very rarely, damage may occur during transit. So we ask you to check your equipment as soon as it is possible to do so and let us know if there are any faults. We will do our best to rectify these as quickly as possible.

1. You agree not to take any equipment outside the UK without prior written agreement from Lens Lab Ltd.
2. We take great care to make sure your hire is on time and as specified however we cannot be responsible for any financial loss in any way for any equipment supplied that is not as specified or if it arrives late.
3. Equipment can only be used in a careful and proper manner and shall not be used in any way that is inconsistent with instructions or manuals. Equipment should not be used in rain or near water risks (unless equipments is specifically designed to do so such as an underwater housing).
4. You are liable for the full value of the equipment should anything go wrong including theft, loss and damage. You may choose to purchase our insurance limit guarantee at the rate of £25 per hire. This will limit your liability to £250 per item. Our insurance is only valid when you can demonstrate that damage or loss has not been caused by negligence. You are obliged to take care of the hired equipment for the time it is in your possession, be sure to have good security in your home or store and keeping it safe at all times, there is no cover for loss due to negligence. Water damage, leaving equipment unsupervised in public areas, on public transport for example isn't covered by our insurance and you will be liable if equipment is lost or damaged in these circumstances. You may wish to have your own insurance and in some circumstances this may be a condition of your hire.
5. Please make sure that your hire is returned on time. We will charge you for each day late the hire equipment is in being returned to us at double the daily rate. This includes any item that is returned incomplete. You would not be liable for a couriers lateness if you got the equipment to the courier on time.
6. When you return your hire gear, please make sure that everything is included. We will recover costs from you for any items missing or damaged beyond what can be considered reasonable wear and tear.
7. When an item is returned damaged we will attempt to resolve this with you by mutual consent in the first instance. We may for example offer you a devalutaion fee.
8. You agree that we will hold your payment card details on file for the duration of your hire.
9. You agree that we will use your deposit or make a charge to your payment card to recover any late return or missing or damaged items costs.

Signed and dated by you:

YOUR NAME _____ SIGNED _____ DATED _____

*A note about data privacy: We comply with data regulations and we will never share this information with third parties unless it is directly involved in fulfilling your order. For example, we share your delivery address, contact telephone number and email address with our couriers so that they can ensure smooth delivery.